

DHHS Problem Gambling Treatment Strategic Planning Stakeholder Survey

The Department of Health and Human Services' (DHHS) Advisory Committee on Problem Gambling has launched an initiative to update the Nevada Problem Gambling Treatment Strategic Plan. This is where you come in, we need your input!

The information you provide is very important in helping us evaluate and strategize ways to improve problem gambling treatment services. Your responses to questions will be kept anonymous unless you opt to provide your name and phone number. The survey is composed of six sections; some sections ask open-ended questions and some asking you to use a rating scale to rank needs and priorities. If you do not feel well enough informed to answer a question or section then skip it. This survey should take between 10 and 15 minutes to complete.

I. Background

a. Name (optional):	b. Phone number (optional):
c. Employer (optional):	d. Position (optional):
e. Number of years working within a DHHS problem gambling services funded program?	

II. Strengths, Weaknesses, Challenges

- a. What are the best things about DHHS funded Problem Gambling Treatment services?
[What do you want to be sure is continued into the future?]
- b. What challenges does the DHHS funded problem gambling treatment programs face?
- c. If you are a gambling treatment provider, share your thoughts about how UNLV is doing in working with providers to manage problem gambling treatment providers, claims, and evaluation needs.
 - a. What is UNLV doing that is working well?
 - b. What is an area of improvement for UNLV?

- d. Please share your thoughts about how the NCPG is doing in meeting your and the state's problem gambling provider workforce development needs.
 - a. What is going well? [What do you want to be sure is continued into the future?]
 - b. What can be improved upon?
- e. Please share your thoughts about how Dr. Marotta is doing in meeting your and the state's technical assistance needs.
 - a. What is going well? [What do you want to be sure is continued into the future?]
 - b. What can be improved upon?
- f. Please share your thoughts about DHHS administration of problem gambling services.
 - a. What is going well? [What do you want to be sure is continued into the future?]
 - b. What can be improved upon?

III. Infrastructure: Level of Need

Based on the current budget and service system, please rate the following infrastructure elements according to your state's level of need with:

0	1	2	3	4	5
No changes needed			Moderate Needs		Critical Needs

- a. _____ Increased funding for problem gambling services
- b. _____ Increased number of dedicated staff to administer problem gambling programs
- c. _____ Increased number of qualified problem gambling treatment providers
- d. _____ Improved information management system, including program evaluation
- e. _____ Improved claims management system to verify and process claims and make timely payments
- f. _____ Improved quality assurance system to verify compliance to gambling treatment standards and encounter claims
- g. _____ Increased problem gambling service technical assistance
- h. _____ Other _____
- i. _____ Other _____

IV. Services: Level of Need

In considering the DHHS funded problem gambling treatment system, what service areas need the most improvement or development?

0	1	2	3	4	5
No changes needed		Moderate Improvement Needs			Critical Needs
a.	_____	Services designed for family members of problem gamblers			
b.	_____	Problem gambling workforce development			
c.	_____	Problem gambling program evaluation			
d.	_____	Training and services for Co-occurring Disorders Treatment (problem gambling and SUD)			
e.	_____	Development of a residential gambling treatment program located in southern Nevada.			
f.	_____	Outpatient treatment programs strategically located throughout Nevada so that 80% of the population is within a one-hour drive to a gambling treatment program or funded provider.			
g.	_____	Distance treatment services to serve the 20% of the population that is not within a one-hour drive to a brick and mortar gambling treatment program or otherwise experiencing barriers to entering traditional treatment.			
h.	_____	Peer recovery support services.			
i.	_____	Programs and methods to better utilize emerging technologies to assist persons seeking or in recovery from gambling problems.			
j.	_____	Other _____			

V. Specific Changes to the Current Problem Gambling Treatment Strategic Plan

- Are there specific changes you suggest should be made to the current **Gambling Treatment Standards** (*Exhibit 2 of the Five Year Strategic Plan for Problem Gambling Treatment Services Within the State of Nevada: Fiscal Years 2012 – 2016 rev. 11/15/12*)?
- Are there other specific changes you suggest should be made to the current Strategic Plan?

VI. Other Comments

- Is there anything else that is important for the Problem Gambling Treatment Workgroup to know as we develop our recommendations for problem gambling treatment strategic plan updates?

Thank You for Completing this Survey!